ALASKA UROLOGY

Providence Medical Park / 3841 Piper Street, Suite T300 / Anchorage, AK 99508
Alaska Regional Campus / 2925 DeBarr Road, Suite 250 / Anchorage, AK 99508
Ph: (907)-563-3103 F: (907)-561-1862

Mat-Su Regional Medical Plaza / 2490 S. Woodworth Loop, Suite 401 / Palmer, AK 99645
Ph: (907)-745-9300 Fax: (907)-745-9301
www.alaskaurology.com

NEW PATIENT INFORMATION AND INSTRUCTIONS

1. Please complete all paperwork prior to your appointment. If you received a self addressed stamped envelope, please mail back the paperwork prior to your appointment.
2. Please bring your insurance card(s) with you to your appointment. If you do not have your insurance card, you may be asked to reschedule your appointment or pay in full at the time of service. You will then be responsible for submitting a claim to your insurance company.
3. Please bring a picture ID with you to your appointment.
4. **If you have had any prior consultations with another provider, please obtain your medical files from that provider's office prior to your visit to our office. From experience, it is more reliable to pick up your records than to rely on the mail delivery or another office to fax them to us. They will need a signed release from you to obtain these files.** ***If you have had any X-rays, Cat scans, Ultrasounds, or Biopsies pertaining to your urological problem, you should obtain these studies and the reports prior to your visit and bring them with you. Without these, it may be necessary to reschedule your appointment.***
5. The majority of patients will need to provide a urine specimen at the time of their visit.

BILLING AND PAYMENT

Medicare Patients: Our office **does** accept Medicare assignment, which means that Medicare reimbursement will be sent directly to the Physician. Billing to your supplemental insurance will be taken care of from this office if you provide us with the appropriate insurance information, including copies of insurance card(s).

Insurance Billing: If you have given us the appropriate information, we will submit your charges to your insurance company. At the time of service, you will be responsible for the amount your insurance does not cover to include co-pays and any part of your deductible that has not been met.

Medicaid Patients: You **must** have your current month's sticker with you for your visits, and your co-pay is due at the time of service.

Some insurance companies require referrals from your Primary Care Physician. If you have this type of insurance, be sure to bring us a completed referral form. With the referral form, we will bill the insurance company. Without the referral, we will bill the patient in full.

REMEMBER-You are responsible for any charges that are NOT covered by your insurance.

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PATIENT INFORMATION RECORD

Title: (please circle) **Mr. Mrs. Ms. Dr.** other: _____ **Suffix: I II III IV Jr. Sr.**

Last Name: _____ First Name: _____ Middle Name: _____

Preferred Name: _____ Maiden Name: _____ Date of Birth: ____ / ____ / ____

Referred by: _____ Primary Care Physician: _____

Preferred Pharmacy: _____ Pharmacy Location: _____

SEX: Male _____ Female _____ Other: _____ Age: _____ Marital Status: **M W D S**

Race: _____ Ethnicity: _____ Primary Language: _____

Physical Address: _____ City: _____ State: _____ Zip: _____

Mailing Address: _____ City: _____ State: _____ Zip: _____

Home Phone: (_____)_____-_____ * Is it ok to call you at this number? **Y N** Leave a message? **Y N**

Work Phone: (_____)_____-_____ * Is it ok to call you at this number? **Y N** Leave a message? **Y N**

Cell Phone: (_____)_____-_____ * Is it ok to call you at this number? **Y N** Leave a message? **Y N**

Preferred Method of Communication: Home Work Cell Other: _____

E-mail Address**:** _____

Employer: _____ Occupation: _____ Date of Hire: _____

In case of Emergency, contact: Last Name: _____ First Name: _____

Emer. Contact Phone# (_____)_____-_____ Date of Birth: ____ / ____ / ____ Relationship: _____

INSURANCE INFORMATION

Is this related to a Work Comp claim? **Y**es _____ **N**o _____ -or- Motor Vehicle Accident? **Y**es _____ **N**o _____

Primary Insurance Carrier: _____ Policy Holder: Last_____ First _____ MI __

Insurance ID#: _____ Group#:_____ Policy Holder DOB: _____

Secondary Insurance Carrier: _____ Policy Holder: Last_____ First _____ MI __

Insurance ID#: _____ Group#:_____ Policy Holder DOB: _____

----- Please see reverse side -----

PRESCRIPTION HISTORY CONSENT

For safe, effective medication prescribing, Electronic Health Records enables us to identify all of your current medications electronically. Alaska Urology automatically utilizes electronic prescriptions to and from pharmacies. Your consent is automatically authorized unless you sign below to OPT out.

_____ _____

Signature ***Opting out*** of Electronic Prescriptions Date

AUTHORIZATION TO RELEASE MEDICAL INFORMATION

I authorize Alaska Urology and its employees, agents or associated healthcare practitioners to disclose my protected health information to the following individuals:

Name _____ Name _____

Date of Birth _____ Date of Birth _____

Phone _____ Phone _____

Relationship _____ Relationship _____

PATIENT CONSENT/ASSIGNMENT: I hereby authorize Alaska Urology to release any information acquired in the course of my treatment to/from my insurance company, physician's office, hospital or any other treatment facility. I agree to be fully responsible for all expenses incurred for medical treatment. I assign to Alaska Urology any and all insurance benefits due to me, the full financial obligations for medical treatment that I have not paid for.

Printed Name: _____ **Signature:** _____ Date: _____

IF the above patient is a **CHILD**, has a **SPOUSE**, has a **LEGAL GUARDIAN**, or is **NOT RESPONSIBLE FOR THE BILL, PLEASE COMPLETE** the information requested in the section below:

Please check one:

☐ **Parent of Child** ☐ **Spouse** ☐ **Legal Representative** ☐ **Party responsible for the bill**

Last Name: _____ First Name: _____ Middle Name:_____

Preferred Name: _____ Maiden Name: _____ Date of Birth: _____

SEX: Male _____ Female _____ Other: _____ Age: _____ Marital Status: **M W D S**

Physical Address: _____ City: _____ State: _____ Zip: _____

Mailing Address: _____ City: _____ State: _____ Zip: _____

Home Phone: (_____)_____-_____ Work: (_____)_____-_____ Cell: (_____)_____-_____

E-mail Address**:** _____

Employer: _____ Occupation: _____

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FINANCIAL POLICY

Thank you for choosing Alaska Urology. We are committed to providing you the best urological healthcare available. You are required to read and sign our financial policy prior to any treatment. Please feel free to ask any questions and a copy of this policy will be provided to you upon request. As a courtesy to our patients, we bill all insurance types.

INSURANCE… We are participating providers for Medicare, Medicaid, Blue Cross/Blue Shield, Aetna, MultiPlan/BeechStreet and Cigna. It is **your responsibility** to know your insurance benefits. If you are unsure of your benefits, please contact your insurance carrier with questions. All patients with insurance coverage of any type must show their insurance card for us to bill your insurance. If you do not provide proof of insurance, you will be expected to **pay in full** at the time of service and will be considered a self-pay patient until the appropriate billing information is provided to our office. If you are not insured, **payment in full** is expected at the time service is rendered.

COPAYMENTS/COINSURANCE/DEDUCTIBLES… All patient responsibility for services must be paid at the time of service. This is part of your contractual obligation with your insurance company.

NON-COVERED SERVICES… Please be aware that some or all of the services provided may not be covered or not considered reasonable or necessary by some insurers. It is your responsibility to pay in full for these services at the time of your visit.

USUAL & CUSTOMARY… Our prices are representative of the usual and customary charges for our geographic area. You are expected to pay in full for any balance after insurance. At our discretion, Alaska Urology may assist you in appealing your insurance determination and/or appeal benefits on your behalf.

PROOF OF INSURANCE… All patients must complete our patient information forms and sign where indicated before being seen. We must obtain a copy of your insurance card(s) and a copy of a photo ID for billing. Failure to provide us with correct information will result in you being responsible for the balance of your claim.

CLAIMS SUBMISSION… As a courtesy to our patients, we will submit claims and assist you in a reasonable way to get your claims paid. Your insurance company may need you to supply certain information directly to them. It is **your responsibility** to comply with their request. Please understand and be aware that the balance of your unpaid claim(s) is your responsibility.

SURGERIES… All patient responsibility for surgeries must be paid in advance.

COVERAGE CHANGES… If your insurance changes, please notify us as soon as possible, so we can make the appropriate changes to help you receive your maximum benefits. **If your insurance does not pay your claim**, the balance may be billed to you.

NON-PAYMENT… If your account is thirty (30) days past due, you may be contacted by our billing department asking for payment in full. If your balance is unpaid after six (6) months, we may refer your account to our collection agency and you may be discharged from this practice.

PAYMENT OPTIONS… We accept Cash, Check, Money Order, Visa, MasterCard, and Discover. Please note there will be a $30 charge for checks returned for non-sufficient funds.

MISSED APPOINTMENTS… It is our policy to reserve the right to charge for missed appointments not cancelled with at minimum one (1) business day's notice of your scheduled appointment. Please assist us by keeping your appointment or cancelling with a minimum of one (1) business days notice. Appointments cancelled with less than one (1) business days notice will be considered a no-show. After one no-show, you will be required to pay a $25 deposit to schedule another appointment. If cancellation is not given in a minimum of (1) business day for the appointment, your $25 deposit will be forfeited and if you wish to reschedule, you will be asked for another $25 deposit. We reserve the right to discharge patients from our practice for chronic missed appointments.

PATIENT CONSENT/ASSIGNMENT… I hereby authorize Alaska Urology to release any information acquired in the course of my treatment to/from my insurance company, physician's office, hospital or any other treatment facility. I agree to be fully responsible for all expenses incurred for medical treatment. I assign to Alaska Urology any and all insurance benefits due to me, the full financial obligations for medical treatment that I have not paid for.

Our practice is committed to providing the best urological care to our patients. Thank you again for choosing Alaska Urology. Please let us know if you have any questions or concerns.

I have read and understand the Alaska Urology payment policy and agree to adhere to its guidelines.

I also hereby acknowledge that I have received Alaska Urology's Notice of Privacy Practices.

Patient Name: _____ DOB: _____

Date: _____

Signature: _____

Name: (if different than patient) _____ DOB: _____

ALASKA UROLOGY

Pediatric Medical History Form

Last Name: _____ **First:** _____ **Middle:** _____

Date of Birth: _____ **Pediatrician:** _____

Chief Complaint: (Reason for visit today) _____ **Severity (scale from 1-10)** _____

Duration of Problem: _____ **Associated Signs/Symptoms:** _____

List anything that Improves or Worsens the problem: _____

Medications (Currently Taking)

Name	Amount	Times/Day

List Any Allergies

Latex: Y N

Medication Allergies : Y N

Please list:

_____

_____

_____

_____

Does your child have any siblings?

Name	Age

Social History

Special Diet?	Y	N
Special Needs (wheelchair, braces, etc.)	Y	N
Age of Toilet Training: _____		
Who does the child live with? _____		

What does your child drink for breakfast? _____ **lunch?** _____ **dinner?** _____

Does your child drink… **soda?** Y N **tea?** Y N **juice?** Y N

Is the patient up to date on immunizations? Y N

Please complete back side

Child's Medical History

Cerebral Palsy	Y	N	Hepatitis	Y	N
Prenatal Hydronephrosis	Y	N	Asthma	Y	N
Heart Murmur	Y	N	Constipation	Y	N
Urinary Tract Infection	Y	N	Hypertension	Y	N
Developmental Delay	Y	N	Spina Bifida	Y	N
Seizure Disorder	Y	N	VP Shunt	Y	N
Bleeding Disorders	Y	N	Autism	Y	N
Premature	Y	N	ADHD / ADD	Y	N
Cancer	Y	N	Type of Cancer:		
Other					

Family History **Family Member**

Vesicoureteral Reflux	Y	N	
Kidney Disease	Y	N	
Nighttime Wetting	Y	N	
Urinary Tract Infection	Y	N	
Kidney Failure	Y	N	
Diabetes	Y	N	
Kidney Stones	Y	N	
Cancer	Y	N	
Anesthesia Problems	Y	N	

List Any Past Surgeries / Hospitalizations

Type	Date (Year Only)

Has your child had any X-rays of the urinary tract or the current problem? (Test, Date, Hospital Where Performed)

Type	Date	Hospital

Does your child have any other medical problems that we should know about? Y N Please list below:

_____

_____

_____

_____

Parent / Guardian Signature: _____ Date: _____

ALASKA UROLOGY

Pediatric Review of Systems

Patient Name: _____ **DOB:** _____/_____/_____

1. **Constitutional Symptoms**

Fever	No	Yes
Chills	No	Yes
Weight loss	No	Yes
Weight gain	No	Yes
Fatigue	No	Yes
Loss of appetite	No	Yes
Body aches	No	Yes
Night sweats	No	Yes
Birth history of prematurity	No	Yes
Is your child exposed to cigarette smoke	No	Yes
Is child in foster care	No	Yes
Do you have concerns about your child's sexual development	No	Yes

2. **Eyes**

Blurred vision	No	Yes
Eye pain	No	Yes
Glasses/contacts	No	Yes
Impaired vision	No	Yes

3. **Head, Ears, Nose, Throat**

Sinus congestion	No	Yes
Sore throat	No	Yes
Dental problems	No	Yes
Recent head injury	No	Yes
Hydrocephalus	No	Yes
Ear infections	No	Yes

4. **Breasts**

Tenderness	No	Yes

5. **Cardiovascular**

Cardiac murmurs	No	Yes
Irregular heartbeats	No	Yes
Shortness of breath on exertion	No	Yes
Lower extremity swelling	No	Yes
Congenital heart defects	No	Yes

6. **Respiratory**

Shortness of breath	No	Yes
Wheezing	No	Yes
Cough	No	Yes
Sleep apnea	No	Yes
Anesthetic problems	No	Yes
TB exposure	No	Yes
Asthma	No	Yes

7. **Gastrointestinal**

Nausea	No	Yes
Vomiting	No	Yes
Change in abdominal girth	No	Yes
Diarrhea	No	Yes
Constipation	No	Yes
Abdominal pain	No	Yes
Jaundice	No	Yes
Blood in stool	No	Yes
Fecal incontinence	No	Yes

8. **Genitourinary**

Urgency	No	Yes
Frequency	No	Yes
Painful urination	No	Yes
Blood in urine	No	Yes
Change in urine color	No	Yes
Incontinence	No	Yes
Urinary retention	No	Yes
Difficulty urinating	No	Yes
Decreased stream	No	Yes
Painful periods	No	Yes
Scrotal pain	No	Yes

9. **Integument**

Rash	No	Yes
Itching	No	Yes
New skin lesions	No	Yes
Pigmentation changes	No	Yes
Excessive hair growth in unusual places	No	Yes

Please complete other side

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10. **Neurologic**

Muscular weakness	No	Yes
Memory difficulties	No	Yes
Speech difficulties	No	Yes
Headache	No	Yes
Seizures	No	Yes
Tremors	No	Yes
Loss of balance	No	Yes

11. **Musculoskeletal**

Back pain	No	Yes
Joint pain	No	Yes
Muscle pain	No	Yes
Limitation of motion	No	Yes
Muscular weakness	No	Yes

12. **Endocrine**

Excessive urination (volume)	No	Yes
Always thirsty	No	Yes
Central obesity	No	Yes

13. **Psychiatric**

Anxiety	No	Yes
Depression	No	Yes
Difficulty sleeping	No	Yes

14. **Hematologic/Lymphatic**

Easy bleeding	No	Yes
Bruise easily	No	Yes
Lymph node enlargement	No	Yes

15. **Allergic-Immunologic**

Sinus allergy symptoms	No	Yes
Skin allergy resulting in rash	No	Yes

Patient/Guardian Signature:_____

Date: _____/_____/_____